

Notes from Europeade 2015 Volunteer Guide Meeting 21 May 2015

Present: Camilla Plate and Helen Von Platen, Project Managers working for Helsingborg Arena och Scen (Europeade organisers)

Sally Russell and Jenny Wieslander Chandler, Helsingborg International Connections

Volunteers from the International School of Helsingborg and Lund University/Campus Helsingborg

General Information

6200 amateur folk dancers and musicians will be coming from 25 European countries. Most of these will be travelling to Sweden in their own buses. There will be 500 child dancers! Some groups are participating in Europeade for the very first time, and need more support from our local community than the more "seasoned" groups.

The largest group is from Estonia (1000), followed by Germany. After that, there is a mix of different European countries, including Greenland.

The guests will be in Helsingborg from 5-10 August. They will stay in schools all over Helsingborg and will be performing in streets and squares all over the city.

[Sundstorget](#) and the [Helsingborg Arena](#) will be the main hubs. At the Arena, a lounge area for volunteers will be set up. This will be a great place to "hang out", have snacks and form new friendships!

Your Role as Hosts (HIC Volunteer Guides)

- Meet guests at initial check-in at Helsingborg Arena
- Give service and information to our guests, there will be one representative of each group = your main contact
- Accompany them to their school accommodation
- Liaise with your group leader as necessary during their stay.
Your great communication skills will be put to good use:)

Group Information

- Breakfast & lunch bags will be delivered to schools each day
- Dinner will be eaten at Olympiahallen between 17:00 and 20:00
- Guides and dancers will have a bracelet for use on buses free of charge
- There will be approximately 11 dance & music venues around the city

The Festival

There will be:

- Opening & closing ceremonies at the Arena
- Photo exhibition and craft market in Sundstorget
- Workshops
- Music concerts
- 10 stages and street performances
- Huge parade from Gröningen to Stadsparken

The Hub – Helsingborg Arena

- Information desk
- Guide desk, where Jenny (HIC) will be working daytime during Europeade
- Check-in for all groups (main hall)
- Back office – Europeade Committee members (approx 10)
- Volunteers lounge

Your Role

First day – Wednesday

- Welcome your group when they arrive in Helsingborg
- Travel with them to their accommodation
- Agree when to meet up with the group coordinator
- Exchange phone numbers (if not done already)
- As the whole of Helsingborg City is a free WiFi zone, connecting via on-line media might also be an idea. The organisers will let you know the details of your group as soon as possible, including their contact details. This means that you will be able to connect before they arrive in Sweden and help with the familiarisation process upon arrival.

Rest of the week...

Either in person or in phone/chat depending on the level of support required from them:

- Help with general questions
- Information about the event/city/tips about Sweden
- Translating

What Compensation I Can Expect as a Europeade Guide?

- Food & drink whilst on duty
- Europeade T-shirt
- Local buses free of charge whilst on duty
- Diploma/certificate of work from the City of Helsingborg/Helsingborg Arena
- Possibility to stay overnight at your group's accommodation if you are not local to Helsingborg
- Information meeting on July 27th including first aid certificate & safety training
- A great opportunity to expand your local network! All guides signing up through HIC will be able to connect prior to and during the festival via a closed Facebook group set up by HIC

Support To You

- Guide desk/phone service – Jenny Wieslander Chandler/HIC
- Information desk staff
- Back office
- Volunteers Lounge – rest your legs, have a snack and meet other volunteers
- Emergency services on call 24/7 in case of any emergencies

There will be two information and training sessions on Monday 27 July, which are mandatory, and you will be able to choose which session is best for you. Times will be confirmed.

Hope this information helps, let us know if you have any questions via info@hiconnections.eu.